



In our first newsletter of the year it seems fitting that spring being a time of growth and development, we are able to share exciting news that we will starting a new building project this year. We will be extending the site to incorporate new consulting rooms and a second reception area. We are hoping this will not disrupt our day to day running too much but we will share more details with you when we can.

As some of you may already know 2026 is our 60th anniversary, we are very excited to be celebrating this with many events throughout the year. Following on from the CMA report we are so proud to be an independent practice having supported the pets of Braintree and surrounding areas for the last 6 decades. Maintaining the core foundations and ethos of the founders Waters, Farrow and Bayer who started the practice in Bradford Street in 1966. With the directors Stefaan and Lindsey shaping it into the modern, dynamic general and mid tier referral practice we are today.

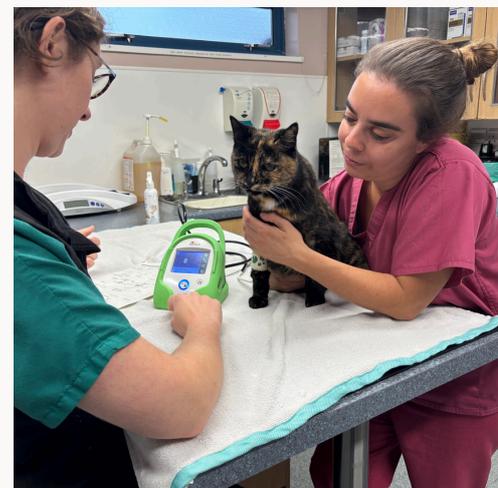


We would like to share a huge congratulations to one of our qualified nurses Abi who has recently completed her ISFM Diploma in Feline nursing, with distinction! We are so proud of all the hard work that she has put into this and it is well deserved. Abi is one of the nurses who is there to support our very popular cat friendly clinics. Please see our website for more details, if you have any questions regarding the clinics and how to access them.

We have planned several client information evenings for the coming year, our first being on the 25th March where Lindsey will be speaking about some alternative therapies now available for treating and supporting your pets with arthritis and lameness conditions. She will be explaining how the treatments work, which pets may benefit and what realistic results may be seen with new Stem cell and platelet-rich plasma (PRP) therapies. Spaces are limited so if you would like to reserve a space please contact the surgery.

An update to our very popular care plan: We are always looking at ways we can add value to our plans and we are very pleased to announce that all of our dogs on plan will be eligible for a free stance analysis: this is a non invasive assessment that measures how your dog distributes their weight across all four legs, subtle changes in weight bearing can be early signs of arthritis and joint pain, orthopaedic problems, injury or lameness, and mobility issues developing before your pet shows obvious signs of pain. Finding these changes early we can help manage pain, recommend lifestyle changes and help slow the progression of joint disease. For those not on plan the cost of this test is £31.50. Also for our dogs on plan anal gland expression can now be undertaken by our team of nurses and you get 5 included in your plan each year.

As well as this we are also introducing yearly blood pressure checks on all our cats on plan over 7 years. Like in human medicine blood pressure is often a silent disease in cats, high blood pressure can often help us detect conditions such as kidney disease, heart disease, hormonal disorders and even eye problems linked to high blood pressure. For those not on plan the cost for this test is £44.03.



Also available we have our rabbit care plan. Which now includes the RVHD2 HV vaccine, which protects against the new strain of VHD which has been causing sudden death in rabbits. Alongside annual booster vaccinations and vet examination, your bunnies can enjoy unlimited nurse appointments and nail clipping, amongst lots of other benefits.

Did you know we have a dedicated team working on pet insurance claims on behalf of our clients, they are there to help you claim back funds for treatment, medications etc. Last year we helped to process over 3000 claims. Please see our website for more information on choosing pet insurance and how our processes work when starting a new claim.

We have recently welcomed back one of our Qualified Nurses Niamh who has been on maternity leave, she is now with us part time enjoying being back in theatre, supporting the surgical team.